

## QUALITY POLICY STATEMENT

ALUCOR Ltd. provides engineering, construction and maintenance services for mechanical, fabrication, electrical and instrumentation packages relating to construction projects primarily related to the Primary Aluminium Smelter Industry.

We are totally committed to our core values including “**QUALITY is our First Priority**”.

ALUCOR’s goal is to develop the business through excellence in project delivery and satisfying our clients requirements through exceptional service and personal attention.

ALUCOR Ltd. gives is undertaking to provide the necessary resources and experienced management support to achieve our aims.

In particular, we have established and will maintain, review and continually look at ways to improve our programme for management of quality as applied to the provision of our activities. This programme requires us to :-

- Understand customer requirements and monitor/ measure customer satisfaction.
- Ensure that all personnel are competent and experienced to undertake assigned tasks.
- Provide adequate information, training and supervision to all employees and sub-contractors.
- Plan project delivery process to mitigate risk and achieve budget and schedule objectives.
- Monitor and measure process and deliverables to demonstrate compliance with requirements.
- Take timely action to prevent occurrence or recurrence of non-conformity.
- Continually improve all areas of the business to the benefit of all parties.
- To provide openness and candour in our relationships with our clients so that any potential delays or problems can be quickly identified and actioned.



**D. E. NEWTON**  
**MANAGING DIRECTOR**  
**ALUCOR LTD.**



25<sup>th</sup> October '2009